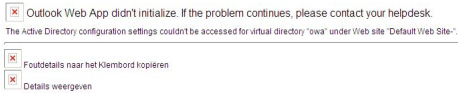


Probleem

Tijdens het testen van de owa-client van Exchange 2010 liep ik tegen onderstaande error op. Ik zag deze nadat ik een default-domain aan owa had toegevoegd in de Exchange MMC.



Outlook Web App didn't initialize. If the problem continues, please contact your helpdesk. The Active Directory configuration settings couldn't be accessed for virtual directory "owa" under Web site "Default Web Site-".

Request

Url: <https://webmail.xxxxxxx.nl/owa/auth/error.aspx?url=https://webmail.xxxxxxx.nl/owa/&reason=0>

User host address: 192.168.0.xxx

OWA version: 14.1.218.13

Exception

Exception type: Microsoft.Exchange.Clients.Owa.Core.OwaInvalidConfigurationException

Exception message: The Active Directory configuration settings couldn't be accessed for virtual directory "owa" under Web site "Default Web Site-".

Call stack

Microsoft.Exchange.Clients.Owa.Core.OwaConfigurationManager.CreateAndLoadConfigurationManager()

Microsoft.Exchange.Clients.Owa.Core.OwaSettingsLoader.Load()

Microsoft.Exchange.Clients.Owa.Core.OwaApplicationBase.ExecuteApplicationStart(Object sender, EventArgs e)

Inner Exception

Exception type: Microsoft.Exchange.Clients.Owa.Core.OwaInvalidConfigurationException

Exception message: The Active Directory configuration settings couldn't be accessed for virtual directory "owa" under Web site "Default Web Site-".

Call stack

Microsoft.Exchange.Clients.Owa.Core.Configuration..ctor(ADSystemConfigurationSession session, String virtualDirectory, String webSiteName, ADObjectId distinguishedName, Boolean

isPhoneticSupportEnabled) Microsoft.Exchange.Clients.Owa.Core.OwaConfigurationManager.LoadConfiguration()

Microsoft.Exchange.Clients.Owa.Core.OwaConfigurationManager.CreateAndLoadConfigurationManager()

Oplossing

Hernoem/rename in de Internet Information services (IIS) manager de website terug naar "Default Web Site", deze was voor deze test "Default Web Site-" genoemd. De fout kwam naar voren toen ik de website een herkenbare naam gaf "ExchangeOWA". Dit kan niet zomaar.