

A user complained that images in an e-mail were not displaying in e-mail he received but only an empty blank image with a red cross.

Outlook 2003 sp3/Windows XP sp3

Solution

Rename (or delete) in the registry HKEY_USERS<USER
SID>Software\Microsoft\Office\11.0\OutlookSecurity\OutlookSecureTempFolder to
OutlookSecureTempFolder.old

Restart Outlook

Now the images are displayed.