vandaag tijdens het werk tegen twee leuke probleempjes aangelopen.

1) De Help and Support Service deed het niet op een server.

Windows cannot open Help and Support because a system service is not running.

Help and Support Error
Windows cannot open Help and Support because a system service is not running.
To fix this problem, start the service named 'Help and Support'.
OK

Als je hierna in de Servicemanager console ging kijken zie je helemaal geen Help and Support service, en je kan deze ook niet starten.

Oplossing:

First, open a command prompt window, and then navigate to **%windir%PCHealthHelpCtrBina** ries

Then run the command: **start** /**w** helpsvc /svchost netsvcs /regserver /install Go to the Service Manager console, start the help and support Service.

**2)** Het verwijderen van bestanden eindigend op een . (punt) bv. hakkie.takkie.weg.zakkie. konden niet worden verwijderd.

Oplossing:

## Cause 6: The file name includes an invalid name in the Win32 name space

You may not be able to delete a file if the file name includes an invalid name (for example, the file name has a trailing space or a trailing period or the file name is made up of a space only). To resolve this issue, use a tool that uses the appropriate internal syntax to delete the file. You can use the "\?" syntax with some tools to operate on these files, for example:

## del "\?c:path\_to\_file\_that contains a trailing space.txt "

The cause of this issue is similar to Cause 4. However, if you use typical Win32 syntax to open a file that has trailing spaces or trailing periods in its name, the trailing spaces or periods are stripped before the actual file is opened. Therefore, if you have two files in the same folder named "AFile.txt" and "AFile.txt " (note the space after the file name), if you try to open the second file by using standard Win32 calls, you open the first file instead. Similarly, if you have a file whose name is just " " (a space character) and you try to open it by using standard Win32 calls, you open the file's parent folder instead. In this situation, if you try to change security settings on these files, you either may not be able to do this or you may unexpectedly change the settings on different files. If this behavior occurs, you may think that you have permission to a file that actually has a restrictive ACL.

bron <u>link</u>